

Position: Technician
Department: Operations
Opens: 02/10/2025
Salary: TBD

Type: Part-Time/Limited Term
Location: Various
Closes: When Filled

About Us

At Computer Guts, we specialize in delivering innovative technology solutions that empower businesses to excel in a rapidly evolving digital environment. Our Operations department is essential in ensuring that our installations and maintenance are smooth and professional. We are currently looking for a skilled Technician to join our team and contribute to our networking installations and support services.

Position Overview

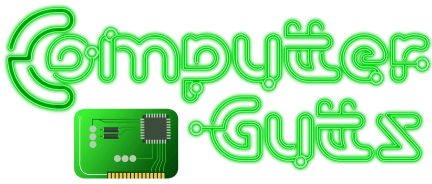
The Technician will be responsible for the installation and maintenance of networking systems, including Ethernet wiring, power systems, surveillance systems, WiFi networks, and various networking components. The ideal candidate will have hands-on experience with switches, firewalls, remote management, and other related tools, along with strong problem-solving skills and a commitment to customer service excellence. This is a part-time, limited-term position.

Responsibilities

(Please note that this list is a summary and does not encompass all duties that may be assigned.)

- Install, set up, and maintain networking infrastructure, including Ethernet wiring, power systems, switches, and firewalls.
- Configure and maintain surveillance systems, ensuring optimal functionality and security.
- Set up and troubleshoot WiFi networks to guarantee seamless connectivity for clients.
- Manage remote monitoring tools for effective oversight of client systems.
- Support Windows workstations and servers through installation, configuration, and troubleshooting.
- Work with databases as needed, providing assistance in setup and maintenance.
- Assist with printer installation and troubleshooting as required.
- Operate and maintain associated tools, including cable testers, wire strippers, and network analyzers.
- Collaborate with clients and vendors to understand their networking needs and provide tailored solutions, often through face-to-face interactions.
- Navigate and perform installations in small areas, at elevation, and in various weather conditions.
- Document installation processes, maintenance schedules, and service reports accurately.
- Stay up-to-date with the latest technology trends and best practices in networking and systems installation.
- Provide technical support to clients as needed, both on-site and remotely.

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Qualifications

- High school diploma or equivalent; technical certification or degree in a related field is a plus.
- Minimum of 2 years of experience in networking installations, low-voltage wiring, or a similar technical role.
- Strong knowledge of networking concepts, including TCP/IP, Ethernet standards, and wireless technologies.
- Experience with switches, firewalls, and other networking components.
- Proficient in using tools and equipment related to networking installations and maintenance.
- Familiarity with power systems and basic electrical concepts.
- Excellent troubleshooting and problem-solving skills.
- Strong communication and interpersonal skills for effective client interactions.
- Ability to work independently as well as part of a team.
- Valid driver's license and reliable transportation; willingness to travel to job sites as needed.

Additional Requirements

- Successful completion of a background check is required.
- A probationary period of 12 months will be in effect for this position.
- Must be 18 years of age or older.

What We Offer

- Wage based on experience.
- Opportunities for professional development and ongoing training.
- A collaborative work environment that values innovation and teamwork.
- Potential for transitioning to full-time employment and additional opportunities, including on-call alarm management.

If you are passionate about technology and eager to contribute to a dynamic team, we want to hear from you!

How to Apply

Please submit your resume and a cover letter detailing your relevant experience to hr@computerguts.net.

Applications will be accepted until filled..

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