About Us

At Computer Guts, we specialize in delivering innovative technology solutions that empower businesses to excel in a rapidly evolving digital environment. Our Operations department is essential in ensuring that our installations and maintenance are smooth and professional. We are currently looking for a skilled Technician to join our team and contribute to our networking installations and support services.

Position Overview

As a Technician Intern, you will be responsible for assisting with the installation and maintenance of networking systems, including Ethernet wiring, power systems, surveillance systems, and WiFi networks. This internship is an excellent opportunity for students seeking to apply their theoretical knowledge in a practical setting, develop their technical skills, and gain useful experience in the technology field, along with potential future full-time career opportunities with Computer Guts.

Responsibilities

(Please note that this list is a summary and does not encompass all duties that may be assigned.)

- Assist in the installation, setup, and maintenance of networking infrastructure, including Ethernet wiring, power systems, switches, and firewalls.

- Support the configuration and maintenance of surveillance systems to ensure optimal functionality.

- Help set up and troubleshoot WiFi networks for seamless connectivity.

- Learn to manage remote monitoring tools for effective oversight of client systems.

- Provide assistance with Windows workstation and server installation, configuration, and troubleshooting.

- Collaborate with team members and clients to understand their networking needs and contribute to tailored solutions.

- Document installation processes, maintenance schedules, and service reports accurately.

- Stay informed about the latest technology trends and best practices in networking and systems installation.

- Provide technical support to clients under the guidance of senior technicians.
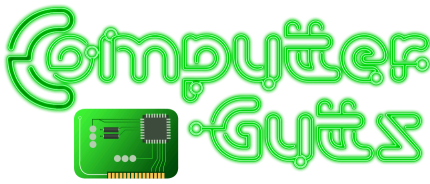
Qualifications

- Currently enrolled in a relevant technical program, degree, or coursework (Computer Science, Information Technology, Networking, etc.) at a high school or college level, and a strong interest in the IT industry with a willingness to learn new technologies.

- Basic understanding of networking concepts, including TCP/IP, Ethernet standards, and wireless technologies.

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Computer Guts is an Equal Opportunity Employer

- Familiarity with switches, firewalls, and other networking components is preferred but not required.

- Proficient in using basic tools and equipment related to networking installations.

- Strong troubleshooting and problem-solving skills.

- Excellent communication and interpersonal skills for effective interaction.

- Ability to work both independently and as part of a team.

- Valid driver's license or reliable transportation to and from our office and job sites is required.

  - *For minors: A valid driver's license with work-permitted driving privileges is preferred for occasional, incidental travel to job sites. For applicants who do not have a license, company-provided transportation may be available as an alternative. All minors must be able to obtain a valid Wisconsin work permit before starting employment.*

Additional Requirements

- Successful completion of a background check is required.

- Must be 16 years of age or older. Ability to work legally in the U.S. and obtain a valid Wisconsin work permit before employment starts (if under 18).

What We Offer

- Wage based on experience.

- Opportunities for professional development and ongoing training.

- A supportive work environment that values innovation and teamwork.

- Potential for transition into full-time employment upon completion of the internship.

If you are passionate about technology and eager to contribute to a dynamic team, we want to hear from you!

How to Apply

Please submit your resume and a cover letter detailing your relevant experience to hr@computerguts.net.

Applications will be accepted until filled.

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